

CONDITIONS OF HIRE

- 1) **All bookings are made in the name of one specific tenant, and can under no circumstances be transferred to another.**
- 2) Should your arrival be delayed, please inform us. In the absence of a written message or phone call from the tenant explaining that he has had to alter his arrival date, the accommodation will be freed 36 hours after the arrival date featured in the booking contract. Payment for the holiday is, in this case, still due to the campsite.
- 3) The full deposit (deposit plus booking fee) should be paid on receipt of the contracts, and returned to us with one copy of the contract. The deposit will be deducted from the total payment due, but will not be refunded by the campsite should cancellation occur less than 60 days before the expected date of arrival. The booking fee cannot be refunded under any circumstances. Cancellation insurance is available on request, with surcharge. Please see paragraph 5.
- 4) Hire a pitch :
 - a) The pitch is available from 2pm the day of arrival, and should be vacated by 12pm the day of departure.
 - b) The balance for the entire holiday should be paid the day you arrive.
 - c) no reduction can be made in the case of a late arrival, an early departure, an alteration in the expected number of people or installations (be it for the whole of the holiday or only for part of it).
 - d) Extras days, installations and people are to be paid for on departure.
- 5) Hire of mobile-homes:
 - a) **The mobile-home may be occupied from 4p.m. on the day of arrival, and should be vacated by 10a.m. on the day of departure.**
 - b) The balance for the entire holiday should be paid 30 days before the date of arrival. Otherwise, the reservation will be cancelled. The tenant will not receive a letter of reminder. No reduction will be made in the case of late arrival or early departure.
 - c) The mobile homes are hired out to a specific number of people. Any extra persons or dogs will be charged according to the price in use on the campsite. No extra tent will be accepted on this pitch.
 - d) The mobile-homes should be left in the same state of cleanliness as on arrival. Where this is not the case, the tenant will be asked to pay the sum of 50 euros per hour cleaning costs. Any damage done to the accommodation or its equipment will be repaired immediately at the tenant's cost. The inventory drawn up at the end of the holiday should correspond exactly to the one drawn up at the start: any missing items must be paid for by the tenant.
 - e) In line with article 4, paragraph d), a damages deposit is payable by the tenant on arrival (250 euros). This will be returned (by post) after inspection of the accommodation, less any deduction necessary for repairs. This deposit does not represent the maximum sum a tenant may be asked to pay., should the cost of repairs be more.
 - f) A deposit of 1000€ is required for the hiring of television.
- 6) If the client wishes to cancel, this must be done in writing within 3 days following the event, and sent by recorded delivery. In case of cancellation more than 8 weeks before the date of arrival, the deposit will be refunded; between 8 weeks and 30 days, the deposit will not be refunded; within 30 days of the arrival date, the outstanding payment remains due.

Optional cancellation insurance is available. It covers the client for payments made or still due to the campsite following specific conditions (Full details available on request.)
- 7) The tenant must be insured against civil liability.
- 8) In case of dispute, the trades tribunal in Lorient is solely competent.