

# Assurance Campings – Assur Travel

## Insurance product information document

Insurance company: Seyna, SA with a registered capital of €801,929.04 having its registered offices at 20 bis rue Louis-Philippe, 92200 Neuilly sur Seine, registered in the Trade and Companies Register of Nanterre under the number 843 974 635, an undertaking governed by the Insurance Code.

Product: Assurance Campings – Assur Travel (Assur Travel Campsites Insurance)

This information document is a summary of the main heads of cover and exclusions of the insurance contract No. jqfkjp "Assurance Campings – Assur Travel" (Assur Travel Campsites Insurance), for which the complete information notice is available on request sent by e-mail to [contact.gestion@assur-travel.fr](mailto:contact.gestion@assur-travel.fr) and which will be sent to you by e-mail after confirmation of your subscription. It does not take your specific needs and requests into account.

### What is this type of insurance?

The "Camping Cancellation" insurance is a facultative-subscription collective insurance policy which is intended to cover the costs of cancellation or curtailment of a trip or late arrival due to certain unforeseen events.



#### What is insured?

The heads of cover preceded by a tick ✓ are systematically provided for in the contract.

- ✓ trip cancellation charges
- ✓ trip curtailment costs
- ✓ costs in the event of late arrival

#### Caps and limits:

**One (1) single harmful event for all heads of cover taken together.**

**For cancellation charges: Reimbursement up to €5,000 per insured person, subject to deductible, without exceeding €15,000 for a maximum of 4 persons without family ties per trip.**

**For curtailed stay: Reimbursement up to €3,000 per insured person and €15,000 for a maximum of 4 persons without family ties per trip, without exceeding the purchase price for the trip.**

**For late arrival: Reimbursement of a maximum of 3 days, for arrival at least 24 hours late, subject to a**



#### What is not insured?

- X Reimbursement of services not included on the trip registration form;
- X Trip curtailment where the triggering event was known before trip departure;
- X The consequences of failure on the part of the transporter.
- X Costs incurred after return from the Trip or after expiry of the insurance,



#### Are there any exclusions to the cover?

The main exclusions under your contract are:

- ! wilful misconduct;
- ! pre-existing accidents or illnesses at the time of subscription to the insurance contract;
- ! catering or hotel expenses;
- ! the consequences of criminal proceedings against the assured;
- ! failure to present documents that are essential for the trip for any reason whatsoever.

deduction of 12 hours and up to a limit of the amount of the trip cancellation costs.



### Where am I covered?

✓ Worldwide. Compensation is payable only in euros.



### What are my obligations?

- **At the time of subscription:**
  - pay the insurance premium.
- **While covered:**
  - inform the managing broker in the event of a change in situation.
- **In the event of a claim:**
  - submit the claim within the time limits and in accordance with the terms specified in Article 8 of the information notice;
  - provide the required substantiating documents.



### When and how do I pay?

The amount of the premium depends on the total amount (incl. VAT), of the trip purchased by the subscriber. The premium is paid by the subscriber in full to the Distributor at the same time as the purchase of the Trip.



### When does the cover start and end?

The Cover is effective immediately after the subscriber validates the Cover at the time of purchase of the trip and payment of the premium to the campsite for the duration stated on the invoice issued by the campsite, up to a maximum limit of 90 consecutive days.



### How do I cancel the contract?

The right to cancel is to be exercised with respect to the manager, whose contact details are provided in the information notice.